

Energy, Quality and Environmental Policy of Calderys Deutschland GmbH

As a global leader in refractory solutions and services we offer our customers innovative refractory products as well as long-term experience in project management – from conception and installation to turnkey delivery and commissioning.

Being valid for all German Calderys locations our energy, quality and environmental policy aims to meet the requirements and expectations of all stakeholders.

- **All employees are committed** to the present policy, since the active participation of every staff member ensures the successful achievement of environmental protection, good quality and conscious energy consumption.
- **Laws and regulations**, as well as other applicable legal requirements are adhered to, guided by the state of the art.
- **Innovation, performance and reliability** as well as **quality and economic efficiency** are of enormous significance for our long-term worldwide business expansion.
- We are **committed to environmental protection and efficient use of resources** throughout the entire supply chain (starting from development through production to the delivery and installation).
- Ecological aspects are of great importance in the **procurement of raw and additional materials**.
- To us, **public relations** mean an open and constructive dialogue with our customers, business partners, neighbours and local authorities.
- **Energy-efficiency of energy-related products and services** is taken into consideration in our purchase decisions.
- The **continuous process of improvement** constitutes a substantial part of our entire energy, quality and environmental management system. Setting and monitoring of objectives ensure a systematic efficiency and performance improvement.
- **Risk and opportunity evaluation** has an essential meaning for our business continuity.
- Both, business and site management support the energy, quality and environmental management systems by providing the required resources for their **continuity** and realization **of the strategical and operational targets**. Appropriate communication is regularly channelled by the responsible persons.
- The present energy, quality and environmental corporate policy will be **reviewed annually** and, if necessary, amended as required and made available to all staff and stakeholders.

Neuwied, 19 June 2018



Dr.-Ing. Harald Zender
Managing Director



Philipp Lange
Site Manager