

BUSINESS POLICY

CALDERYS IBÉRICA REFRACTARIOS S.A. considers it a key factor to be recognized as a reliable, safe and sustainable organization in the production and marketing of refractory products.

To this end, CALDERYS IBÉRICA REFRACTARIOS S.A. is committed to the following principles that define our approach:

Commitment to Product and Service Quality

We aim to manufacture and market products that not only meet but exceed our customers' needs and expectations. The company's actions are based on the following core pillars:

- Personalized customer service and attention
- Technology and innovation in the refractory industry, supported by our active participation in CALDERYS INTERNATIONAL Group
- Access to and use of high quality raw materials
- Delivery of profitability and added value

Commitment to Health and Environmental Protection

We are dedicated to preventing pollution through the rational use of resources used in our processes and the application of best available techniques to minimize the significant environmental impacts associated with the life cycle of our products.

Where technically and economically feasible, we will replace or minimize:

- Hazardous substances used in our processes, in particular those scientifically classified as endocrine disruptors
- Workers' exposure to situations involving particular risks

To fulfill these commitments CALDERYS IBÉRICA REFRACTARIOS S.A.:

Prioritizes compliance with all applicable legal and regulatory requirements, as well as other requirements that are subscribed.

Embraces continuous improvement as the foundation of our performance, through the analysis of risks and opportunities within our processes, in order to meet the expectations of stakeholders in our organizational context.

Allocates the necessary resources to ensure our personnel acquire the skills required to achieve our goals and foster their personal development.

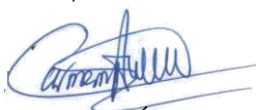
Encourage collaboration, communication and the active participation of stakeholders.

Provides staff and employees with a safe and healthy working environment.

This policy of CALDERYS IBÉRICA REFRACTARIOS S.A. is accessible, available to relevant stakeholders and updated through periodic reviews.

Gijón, 6 May 2024, revision 8.

Signed:



Carmen Álvarez Wodnik
Administrative and Financial Manager



Diego de la Fuente
Industrial Operations Manager